



MENU OF SERVICES

**Rates Effective
Sept 23rd, 2024**

BOARDING:

Dog: \$45/day*

Cat-Regular: \$35/day*

Cat-Deluxe: \$40/day*

Small Mammals \$35/day*

&Birds:

*Owner to provide housing for small mammals and birds

***Non-Peak-Rate:**

Additional \$5/day per pet is added to boarding rate during Peak seasons

Multi-Pet Discount for Resident Pets

Only: There will be a 20% discount off the boarding rate of a third pet if at least 2 pets are boarding in the same pen. Determination as to whether pets can be boarded together is based on availability and at the discretion of management. Should there be considerable size, or activity level, differences in the pets or should any "arguments" arise, the pets will be separated.

DAYKAMP:

Monday – Friday 7AM-6:30 PM (All arrivals in by 11AM)
New Enrollees: First Day is Free! Packages cannot be used during boarding

Full Day: \$40 1st dog, \$36 2nd dog, \$33 3rd dog

Half Day: \$35 (5 hours or less)

Packages: *5 pack: \$200 (30 day expiration)
*10 pack: \$360 (60 day expiration-\$36/day)
*20 pack: \$680 (90 day expiration-\$34/day)

ADDITIONAL EXERCISE SERVICES

FOR BOARDERS:

*Dependent on eligibility

Playtime: \$15 for 15 minutes
(For dogs or cats)

Trail Walk: \$15 for 15 minutes
(Dogs only)

DayKamp*: \$35/day

***Walk-to-go:** \$15/day

* (4 short walks only for dogs not readily using run-1st time stays will not be charged)

ADDITIONAL SERVICES FOR BOARDERS:

Our Kennel \$5/day

Food (cats & dogs):

Medication/Supplements*: \$5/day

(For ALL Pets!)

*Automatic \$5/day fee for all prescription medications-Joint supplements if applicable may be added to individually labeled and pre-bagged meals and be approved prior to arrival. If we must dispense supplements then a dispensing fee of \$5/day will be applied. All prescriptions are to be labeled with dosing and owners should bring extra doses. Oral and topical medications only we do not do injections!

POLICIES

- **Providing proof of vaccination is the responsibility of the client.** If proof of vaccination is not provided upon or before arrival, we will not be able to accept the dog in to the facility. It is the Owner's responsibility to provide up-to-date vaccines and fecal records. Please fax 978-975-7580 or email HiddenGemPetResort@gmail.com 7 days before arrival.
- Boarding rates are calculated "**per calendar day**" regardless of how long the pet is in residence on any day in question. All arrivals MUST be in by 4pm the latest, first time boarders arrival by 3:30pm latest. **Hidden Gem Pet Resort is not responsible for any belongings left with your pet. Leave nothing of any monetary or sentimental value. We provide all necessary bedding and feeding/watering bowls. Owners are to individually pre bag each pet's meal as well as any additional add on's, if not, owners will be charged \$2/day dispensing fee/\$5/day for our kennel food. *Exercise eligibility determined by Hidden Gem management.**
- **Boarding: During Peak** Seasons (the days surrounding and including all Federal Holidays, Public School vacation weeks for MA, and the span of time from Memorial Day through Labor Day-please see PEAK calendar), ***a \$5 surcharge** will be applied to the boarding rate. A deposit of **\$45 per pet** will be required in order to make and confirm all reservations. **If 72 hours' notice during peak, 48 hours' notice outside of peak, of the incoming date is not given for a full cancellation or change in any reservation (this includes an early departure), the deposit will not be refunded.** MILITARY DISCOUNTS AVAILABLE ONLY FOR FULL PRICED SERVICES AT 10% WITH VALID PROOF. Payment is accepted in the form of Cash, Credit Card, Traveler's Check or Money Orders. **No Personal or Business checks will be accepted for final payment on a Boarding bill.**
- A "Full Day of Kamp" is calculated at over five hours; "Half Day of Kamp" is calculated up to five hours. All dogs must be arrive at Kamp by 11AM the latest each day. **Meet and Greets are REQUIRED for any new clients interested in Daykamp, *boarding dogs selecting daykamp must have come to kamp within the last 6 months and fecals current with daykamp requirements. Daykamp while boarding is in addition to the boarding rate and \$35/day additional and packages cannot be used during stay.**