



BOARDING MENU OF SERVICES

BOARDING RATES

DOG: \$45/Day*

CAT: Regular \$35/Day * Deluxe \$40/Day*

SMALL MAMMALS AND BIRDS: \$35/Day*(Owner to provide housing and any additional materials if needed)

**Non-Peak-Rate: Additional \$5/day per pet is added to boarding rate during Peak seasons. Rates are based on per calendar day!*

Multi-Pet Discount for Resident Pets Only: There will be a 20% discount off the boarding rate of a third pet if at least 2 pets are boarding in the same pen. Determination as to whether pets can be boarded together is based on availability and at the discretion of management. Should there be considerable size, or activity level, differences in the pets or should any "arguments" arise, the pets will be separated.

EXERCISE ENRICHMENT SERVICES FOR BOARDERS

***Dependent on eligibility*

PLAYTIME: \$15/15 minute session (per pet)

CUDDLE TIME: \$15/15 minute session (per pet)

TRAIL WALKS: \$15/15 minute session (per pet dogs only)

WALK-TO-GO: \$15/day (4 short walks only for dogs not readily using outside run to eliminate-1st time stays will not be charged)

DAYKAMP:** \$35/day (** packages cannot be used, must be eligible per Daykamp requirements and policies)

***Eligibility for exercises determined by HGPR Staff*

May choose one service on arrival date if arrival before 1pm, may choose one service on departure date if picked up after 2pm. Up to 2 services per day in-between available to those eligible. All selections due at time of booking

A LA CARTE ENRICHMENT OPTIONS

DOGS

Ice Cream \$2/per scoop

Food Puzzles \$10

Stuffed Kong \$10

Lick Mats \$5 small/\$10 large

CATS:

Lick Mat \$5

Flavors: Pumpkin, Peanut Butter, Dairy Option, Treat Bar,
(Own food for those with sensitivities!)

HOLIDAY OPTIONS Inquire within!

ADDITIONAL SERVICES

MEDICATIONS/SUPPLEMENTS: \$5/day

Oral and topical only

OUR FOOD (Dogs & Cats): \$5/day

BORDETELLA VACCINE: \$35*

**Must meet eligibility requirements*

FECAL TESTING: \$59.95

If we must dispense supplements then a dispensing fee of \$5/day will be applied. All prescriptions are to be labeled with dosing and owners should bring extra doses. Oral and topical medications only we do not do injections!

HOUR OF OPERATION

Monday-Friday 8am-5pm (lunch 1-2pm)

Saturday & Sunday 8am-10am/ 2pm-4pm (lunch 1-2pm)

CLOSED for all major holidays. Day before Thanksgiving, Christmas Eve, and New Year's Eve 8am-12pm ONLY



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POLICIES

- **VACCINATION POLICY: Providing proof of vaccination is the responsibility of the client.** If proof of vaccination is not provided upon or before arrival, we will not be able to accept the dog in to the facility. It is the Owner's responsibility to provide up-to-date vaccines and fecal records. Please fax 978-975-7580 or email HiddenGemPetResort@gmail.com 7 days before arrival.
- Boarding rates are calculated "**per calendar day**" regardless of how long the pet is in residence on any day in question. All arrivals MUST be in by 4pm (new arrivals by 3:30pm) the latest, first time boarders arrival by 3:30pm latest. ***Hidden Gem Pet Resort is not responsible for any belongings left with your pet. Leave nothing of any monetary or sentimental value. We provide all necessary bedding and feeding/watering bowls. Owners are too individually pre bag each pet's meal as well as any additional add on's, if not, owners will be charged \$2/day dispensing fee/\$5/day for our kennel food. *Exercise eligibility determined by Hidden Gem management.***
- **CANCELLATION POLICY: During Peak seasons (the days surrounding and including all Federal Holidays, Public School vacation weeks for MA, and the span of time from Memorial Day through Labor Day-please see our PEAK calendar), a \$5 surcharge will be applied to the boarding rate. A deposit of \$45 per pet will be required in order to make and confirm all reservations. If 72 hours' notice during peak, 48 hours' notice outside of peak, of the incoming date is not given for a full cancellation or change in any reservation (this includes an early departure), the deposit will not be refunded. MILITARY DISCOUNTS AVAILABLE ONLY FOR FULL PRICED SERVICES AT 10% WITH VALID PROOF.** Payment is accepted in the form of Cash, Credit Card, Traveler's Check or Money Orders. ***No Personal or Business checks will be accepted for final payment on a Boarding bill.***
- A "Full Day of Kamp" is calculated at over five hours; "Half Day of Kamp" is calculated up to five hours. All dogs must arrive at Kamp by 11AM the latest each day. ***Meet and Greets are REQUIRED for any new clients interested in Daykamp, *boarding dogs selecting Daykamp must have come to Kamp within the last 6 months and fecal current with Daykamp requirements. Daykamp while boarding is in addition to the boarding rate and \$35/day additional and packages cannot be used during stay.***