



BOARDING MENU OF SERVICES

BOARDING RATES

DOG: \$45/Day*

CAT: Regular \$35/Day * Deluxe \$40/Day*

SMALL MAMMALS AND BIRDS: \$35/Day* (Owner to provide housing and any additional materials needed)

**Peak-Rate: An additional \$10 per day per pet added to the boarding rate during "peak" seasons. Boarding rates are per calendar day!*

Multi-Pet Discount for Resident Pets Only: If at least two pets are boarding in the same pen, there will be a 20% discount off the boarding rate of a third pet. Determination as to whether pets are boarded together is based on availability and at the discretion of management. Should there be considerable size or activity level differences between the pets or should any "arguments" arise, the pets will be separated.

EXERCISE ENRICHMENT SERVICES FOR BOARDERS

***Dependent on eligibility*

PLAYTIME: \$15/15 minute session (per pet)

CUDDLE TIME: \$15/15 minute session (per pet)

TRAIL WALKS: \$15/15 minute session (per pet, dogs only)

WALK-TO-GO: \$15/day (4 short leash walks for dogs not using outside run to eliminate, first time pets are not charged)

DAYKAMP:** \$35/day (** packages cannot be used, must be eligible per Daykamp requirements and policies)

***Eligibility for exercises determined by HGPR Staff*

May choose one service for arrival date if scheduled to arrive before 1 pm; may choose one service for departure date if scheduled to depart after 2 pm. Up to two services per day in-between arrival and departure dates are available to those eligible. All exercise selections due at the time of booking

A LA CARTE ENRICHMENT OPTIONS

DOGS

Ice Cream \$2/per scoop

Food Puzzles \$10

Stuffed Kong \$10

Lick Mats \$5 small/\$10 large

CATS:

Lick Mat \$5

Flavors: Pumpkin, Peanut Butter, Dairy Option, Treat Bar,
(Own food for those with sensitivities!)

WE HAVE SPECIAL HOLIDAY OPTIONS! Inquire within!

ADDITIONAL SERVICES

MEDICATIONS/SUPPLEMENTS: \$5/day

Oral and topical only

OUR FOOD (Dogs & Cats): \$5/day

BORDETELLA VACCINE: \$35*

**Must meet eligibility requirements, Oral and Intranasal available*

FECAL TESTING: \$59.95

If we must dispense supplements then a dispensing fee of \$5/day will be applied. All prescriptions are to be presented in the original bottle with dosing instructions. Any pet on 5+ medications will be charged a \$10/day dispensing fee. Oral and topical medications only!

HOUR OF OPERATION

Monday-Friday 8am-5pm (lunch 1-2pm)

Saturday & Sunday 8am-10am/ 2pm-4pm (lunch 1-2pm)

CLOSED for all major holidays. Day before Thanksgiving, Christmas Eve, and New Year's Eve 8am-12pm ONLY



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POLICIES

- **VACCINATION POLICY:** Providing proof of vaccination(s) is the responsibility of the client. All required vaccinations must be provided prior to arrival or we will not accept the pet into our facility. The pet owner is required to send up-to-date vaccines and fecal records. Please fax 978-975-7580 or email HiddenGemPetResort@gmail.com, 7 days before the pet's arrival date.
- Boarding rates are calculated "per calendar day" regardless of how long the pet is in residence on the day of departure. All incoming pets MUST arrive by 4 pm, first time boarding pets before 330 pm. **Hidden Gem Pet Resort is not responsible for any lost belongings.** Please leave nothing of sentimental or monetary value with your pet. We provide all necessary feeding and watering supplies, bedding, blankets, and toys your pet would require. **Owners must individually bag each pet's meal (and any additives) to avoid a \$2/day dispensing fee.** We can provide food for your pet for \$5/day. *Exercise eligibility for your pet is determined by Hidden Gem Pet Resort management.
- **CANCELLATION POLICY:** During Peak seasons (the days surrounding and including Federal Holidays, Public School vacation weeks for MA, and the period from Memorial Day through Labor Day), a \$10 surcharge will be applied to the boarding rate. *Please refer to our peak season calendar for more dates.* A deposit of \$45 per pet will be required to make a reservation. **Any cancellations or changes to a reservation's dates must be made with at least 72 hours' notice for peak seasons and 48 hours' non-peak.** *If changes are to be made within 48-72 hours of the arrival date, the deposit will not be refunded.*
- **MILITARY DISCOUNTS** are limited to full-price services, 10% with a military I.D.
- Payment is accepted in the form of Cash, Credit Card, Traveler's Check or Money Orders. *No Personal or Business checks will be accepted for final payment on a Boarding bill.*
- A "Full Day" of Kamp is calculated at over five hours; "Half Day" is up to five hours. All dogs participating in Daykamp must arrive by 11 AM. **Meet and Greets are REQUIRED for any new clients interested in Daykamp.** Approved boarding Dogs may select Daykamp as an additional service option for an additional \$35/day (Daykamp packages cannot be used while boarding). **must have participated in Kamp within the last 6 months and be current Daykamp's fecal requirements.*